IT Support Trainee (IT elev)

Are you a tech-savvy problem solver with a heart for IT and service? Do you want to kickstart your career in IT in a supportive and international organisation? Then this opportunity is for you!

Your position

In your new position as IT Support Trainee, you will be a valuable member of our dedicated IT Support team, whose mission is to provide excellent support to ensure smooth and efficient IT operations for our organisation. Here, you will have the opportunity to learn from experienced IT professionals who will offer you guidance and support as you grow both professionally and personally.

At Semco Maritime, safety is a core value, and in this role, you will contribute to maintaining and promoting a strong IT service culture while supporting our mission of powering the global energy transition.

Your primary workplace will be our Global Headquarters in Esbjerg. This full-time trainee position offers a unique opportunity to contribute meaningfully to the way we deliver support at Semco Maritime.

Your tasks & responsibilities

As an IT Support Trainee, you will work on many exciting IT support tasks, such as installing PCs, troubleshooting and guidance, providing software support for Office 365 and setting up various hardware for end-users. You will work with Windows 10 and 11, Microsoft Teams, Microsoft Office, AVD, CAD products, iPhones and much more.

Your tasks will include but are not limited to:

- On-site IT support in collaboration with IT Service
- Preparing IT equipment for users
- Troubleshooting and configuration of IT equipment
- · Ensuring that the IT equipment in our meeting rooms functions smoothly

Your profile & qualifications

As a person, you are service-minded and enjoy having daily interactions with people from all walks of life. Your self-driven and proactive nature empowers you manage multiple tasks at the same time with ease, and you find it natural to take on responsibility.

To succeed in this position, we imagine that you are:

- Currently enrolled in the basic course for the IT Supporter education
- · Service-minded and able to provide good, easily understandable support
- Great at working independently and taking initiative when needed
- An excellent communicator and fluent in English
- A positive individual with a service mindset and a spirit of curiosity

Welcome to Semco Maritime

At Semco Maritime, we create change. For people. For projects. And for the global energy sector. With us, you will join a community of over 2,500 of the most dedicated thinkers and doers in the energy industry who are driving real change and making their own personal mark on the global energy landscape.

While everyone knows why the energy transition is vital, we are concerned with the journey. How to get there. By providing the answers needed to make change real. Because we believe that global energy ambitions can only be realized through hard work and clever pragmatic solutions. This is what we do. This is what we invite you to participate in.

Safety is at the core of everything we do, and we are committed to protecting our people, partners, and the planet as we work towards a sustainable energy future.

So yes, working for us will change the energy sector – and may well change you too. **Care to join the movement?**

Change. With us.