

Trouble Shooting Support (f/m/d)

Are you experienced in and have been exposed to Trouble Shooting Support and do you want to leave your mark on the global energy industry? If so, we want to hear from you!

Your position

In your new position as Trouble Shooting Support for the Nordergründe Project you will be a valuable member of the dedicated Team whose mission is to support the execution of trouble shooting tasks.

At Semco Maritime safety is a core value, and in this role, you will contribute to maintaining and promoting a strong safety culture while delivering innovative solutions. Above all, your work will make a real change for the global energy sector.

Your place of work will be at Emden, Hamburg or in Hooksiel to support the Nordergründe Project. The position is full-time, and depending on your work location, you can expect to travel 10% per year.

Your tasks & responsibilities

As Trouble Shooting Support, you will be the central point of coordination for analysing, prioritizing, and driving the resolution of technical incidents in our offshore wind operations.

Your tasks will include but are not limited to:

- Receiving and prioritizing fault reports from the offshore wind farm Nordergründe
- Supporting remote troubleshooting and coordinating troubleshooting activities between offshore teams, service providers, and OEMs
- Preparing incident reports, root cause analyses and tracking incidents and tickets until full resolution
- Identifying project risks
- Rolling out new software versions
- Establishing and monitoring quality standards and targets
- Supporting and adhering to health, safety, and environmental standards, in all activities

Your profile & qualifications

We are looking for an outgoing and fast responding person who is passionate about trouble shooting and wants to leave their personal mark on it. You have an analytical and structured troubleshooting approach and are eager to apply your knowledge in the offshore wind power sector.

To succeed in this position, we imagine that you have:

- University degree in electrical engineering, mechanical engineering, renewable energy (or a comparable field) or equivalent knowledge and skills acquired through other means
- IPMA Level D would be a great add-on to your experience
- At least 3 years of professional experience in Trouble Shooting for complex projects in the offshore wind or substation power sector
- Solid technical understanding of wind farm systems
- Ability to interpret technical data, logs, and error messages
- Proficiency in both English as well as German in written and spoken form
- Experience working with MS Project and Office
- Well Structured and organised approach
- Knowledge of safety standards relevant to Trouble Shooting

Welcome to Semco Maritime

At Semco Maritime, we create change. For people. For projects. And for the global energy sector. With us, you will join a community of over 2,300 of the most dedicated thinkers and doers in the energy industry who are driving real change and making their own personal mark on the global energy landscape.

While everyone knows *why* the energy transition is vital, we are concerned with the journey. *How* to get there. By providing the answers needed to make change real. Because we believe that global energy ambitions can only be realized through hard work and clever pragmatic solutions. This is what we do. This is what we invite you to participate in.

Safety is at the core of everything we do, and we are committed to protecting our people, partners, and the planet as we work towards a sustainable energy future.

So yes, working for us will change the energy sector – and may well change you too.
Care to join the movement?

Change. With us.